



EXPERT SOLUTIONS

# Unemployment Management

## YOUR TRUSTED PARTNER

Unemployment claims are time-sensitive, complex, and vary by state, making consistent, compliant management a challenge for human resources teams. With an average cost of \$13,000 per mishandled claim, the risk is high. Charles Taylor offers customized unemployment management services that ease internal burden, ensure accurate claim handling, and help employers avoid unnecessary costs while controlling tax exposure. Our hands-on approach combines strategic guidance, operational efficiency, and nationwide support from experienced specialists.

## FEATURES

- › Unemployment claims administration, appeals, and hearing coordination
- › Charge audits, tax rate impact analysis, and voluntary contribution strategy
- › Joint account, common rating, and mergers and acquisitions tax planning
- › Supervisor training and handbook review
- › Employee separation verification and eligibility tracking





## BENEFITS

- › Improve unemployment claim outcomes and reduce overpayments
- › Protect your organization from tax rate increases
- › Minimize administrative workload and deadlines
- › Gain visibility with claim activity and win-rate metrics
- › Increase return-on-investment (ROI) through better oversight and coordination

**600%** Average client ROI

**86%** Hearings win rate

**98%** Claims win rate



**With over 140 years of experience and 5,000 clients nationwide, Charles Taylor is your industry leading, trusted partner.**

**Learn more** | Visit our website at [us.charlestaylor.com](https://us.charlestaylor.com)

**Expertise You Can Trust.**