



Claimant Communications

BETTER COMMUNICATION. BETTER SUPPORT. BETTER OUTCOMES.

Our proactive communications tools are designed to quickly and easily connect injured workers with their adjuster, access care, and recovery resources. It's one of the many ways Charles Taylor helps to improve the overall claim experience for your employees.

Send Messages Anytime

Injured workers can securely communicate with their claims team via text, email, or in-app messaging 24/7 in any language.

View & Sign Documents Faster and Easier

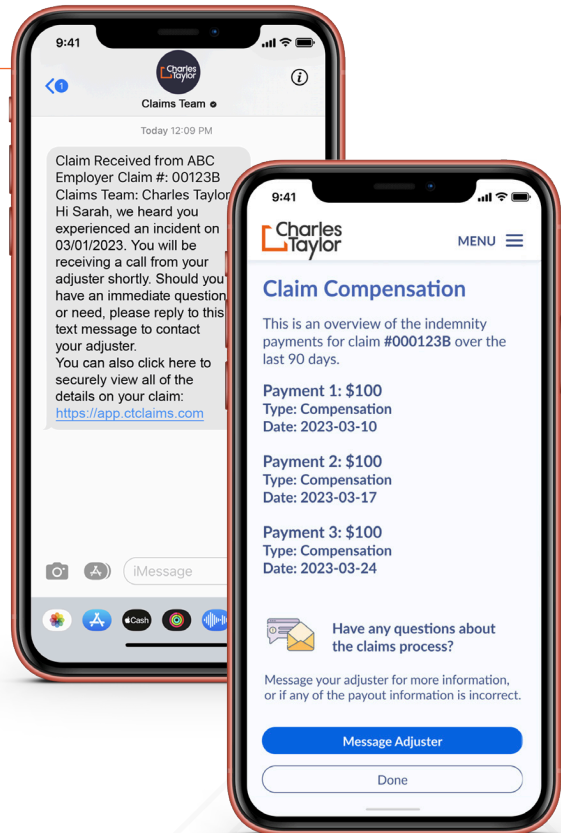
Avoid typical delays with the ability to read, upload, complete, and e-sign documents safely and securely.

Get Appointment Updates and Reminders

Employees are reminded of upcoming medical appointments to help keep them on the path to recovery.

Identify and Assess Risk in Real-Time

Access a library of resources and frequently asked questions to help reduce anxiety about the claims process.



Discover how we're improving claim outcomes through better technology and communication.

Learn more | Visit our website at us.charlestaylor.com

Contact your account manager today.

us.charlestaylor.com