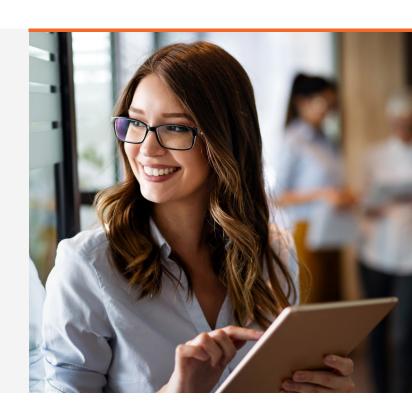


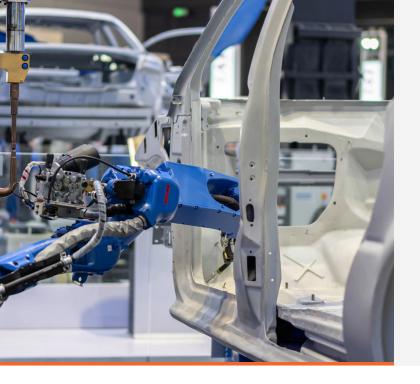
# YOUR TRUSTED PARTNER

Charles Taylor provides investigation and adjusting solutions for product recall and complex products liability claims, delivering rapid response, analysis, and resolution for recall incidents and events. Our multi-disciplinary team offers comprehensive loss evaluation, recall procedure and population assessment, liability analysis, and financial recovery services. With continent-wide coverage across the Americas and industry insights, we help underwriters and reinsurers manage recall claims efficiently to minimize financial losses and damage.

# **FEATURES**

- Experienced team of loss adjusters, forensic accountants, and engineers with specialized industry knowledge.
- End-to-end support throughout the entire claim lifecycle, including coverage analysis when required.
- Continent-wide presence with local market insights.
- Streamlined processes to respond quickly and effectively to recall losses.
- Comprehensive third-party recovery investigation to offset recall-related costs.





# **BENEFITS**

- Accurate recall claim assessments backed by industry knowledge.
- Efficient crisis management loss investigation to minimize financial impact.
- Clear communication to keep underwriters, reinsurers, and other parties informed.
- Increased satisfaction through seamless recall loss management and efficient resolution.
- Optimized cost recovery through structured third-party pursuit and financial assessment.

# **INDUSTRIES**



#### Food & Beverage

Recalls for contaminated ingredients, work in progress and finished products, spoilage, packaging failures, and undeclared allergens.

Good manufacturing process omissions and supply chain failures.

In-depth knowledge of regulatory compliance with FDA, USDA, CFIA, and impact of FSMA.



#### **Motor & Automotive**

Recalls for manufacturing defects and safety issues in vehicles and components.

Recall claims relating to tier 1, 2, and 3 suppliers to automotive OEMs.

Ensuring compliance with automotive safety regulations to prevent accidents.

In-depth knowledge of NHTSA requirements and other regulatory standards.



#### **Health & Lifestyle**

Managing recalls for health & wellness products including supplements and cosmetics with harmful ingredients or mislabeling.

Compliance support for CPSC, FDA, and international safety regulations.



With over 140 years of experience and 5,000 clients nationwide, Charles Taylor is your industry-leading, trusted partner.

# **INDUSTRIES**



#### **Babies & Children**

Recalls for toys, clothing, and childcare products with safety hazards.

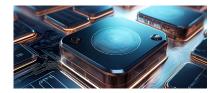
Protecting young consumers from choking hazards, toxic materials, and defective designs.



# Chemical – Herbicides, Pesticides, Insecticides

Addressing recalls due to mislabeling, contamination, or environmental hazards.

Ensuring safety for users and the environment.



### **Electronics & Technology**

Managing recalls for battery issues, overheating risks, and software defects.

Ensuring safety and regulatory compliance for consumer and industrial electronics.



# Industrial, Business, & Building

Managing recalls for defective building materials, wiring, and structural components.

Supporting quality assurance and workplace safety in commercial and industrial settings.



#### **Pharmaceutical & Medical**

Recalls for prescription and over-the-counter medications due to contamination, adulteration, mislabeling, or improper dosing, ensuring FDA, CFIA, Health Canada, and international regulatory compliance.

Recalls of medical devices and equipment with inherent and latent non-compliant defects.

# **Expertise You Can Trust.**

# **Contact Us**

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